



# Vorna Valley Residents Association

working for you

## VVRA Newsletter May 2015

Dear Vorna Valley Residents

This past month has been a month of headaches with all the pot holes and sewerage and water leaks. Joburg Water was slow in responding to logged calls for sewerage leaks and JRA had to play catch up due to their strike earlier.

City Parks has been cutting grass in the Vlei areas and removing alien trees.

We had a meeting with City Power, councillor James and some Vorna Valley residents but unfortunately the City Power people that are responsible for smart meter installations and broken open electric boxes costing the tax payer millions, still ignore all our attempts to get information from them. City of Jhb has promised to follow up this matter with City Power, so please still report open electric boxes and smart meter problems to [info@vvra.co.za](mailto:info@vvra.co.za) preferably with a photo of the open box as it is in the interest of your security and the safety of children playing at these boxes.

Shamroc Ave still waiting for JRA to start fixing this road. The VVRA contacted JRA on 12 May 2015 and was told they would start deep patching the road in a few days, but so far nothing has been done.

Pikitup and the VVRA have started the "separation at source" with approximately 150 residents in Vorna Valley. Pikitup will be delivering starter packs on 27 May 2015 and the first day of collecting your recycle bags will be 3 June 2015. If you have not yet given your details to be added to this project, please email your full name, street address and no to [info@vvra.co.za](mailto:info@vvra.co.za).

We are still urgently trying to get all the complexes in Vorna Valley to get involved with D & H Recycling & Waste Management Services. If your complex hasn't got involved in this project, please email the managing agents or trustees details with the complex name to [info@vvra.co.za](mailto:info@vvra.co.za) or directly to Lilly-Girl Dukada

D&H Recycling and Waste Management Services  
011 039 8023  
072 356 3591/072 356 3575  
e-mail address: [dhrecycling@gmail.com](mailto:dhrecycling@gmail.com)

### SEWERAGE/WATER LEAKS, AND VLEI BEING CUT



### COMPLEXES NEED TO GET INVOLVED WITH RECYCLING



## Advertising bins in Vorna Valley

Residents have complained about the advertising bins Continental Outdoors put up all over Vorna Valley. Some of the bins are obstructive to motorists and some are broken with the rubbish all over the place. Continental Outdoors response after more than 6 months of complaining and trying to get feedback from them is:

"As advised previously, we are permitted contractually to place up to 4 Bins at each intersection. There is then a general provision for the Bins not to obscure a drivers visibility.

We are therefore within the contractual position in terms of Bin numbers per intersection. Based on driving through the various intersections, we could not find a situation in which the drivers view was impeded / obscured when the vehicle is at the intersection itself and the driver is looking either left / right.

In short, we are struggling to see what we can do since we are in accordance with the contractual position in this regard."

In short, Continental Outdoors make the money and Vorna Valley residents have to put up with this problem because their advertisers indicate where they want their bins placed and council approve it without looking into the locations.

The VVRA will take this matter further but request businesses using this means of advertising to think twice before placing a bin for advertising purposes. Please first see that it is in a "safe" position and check continuously if they are broken and unsightly. We are sure that you do not want your advertisement linked to a bin that is unsightly or obstructing motorist view to oncoming traffic.

### **Last minute update:**

After sending some photos to Continental Ourdoors, they will be re evaluating this and hopefully moving bins to a less obstructive position

## Vorna Valley Shopping Centre

The NO ENTRY on Harry Galaun from the shopping centre has been problematic for many years now.

The VVRA has been in close contact with management and JRA to resolve the issue of motorist entering the shopping centre from this NO ENTRY road. All too often there are near accidents, illegal incoming traffic blocking Harry Galaun, road rage as exiting motorist are confronted with motorist entering illegally, hence blocking both the exit and Harry Galaun.

There are NO ENTRY signs very visible to the illegal incoming motorists, and when JMPD stops them to fine them they get rude and upset because "they broke the law". We request each and every one to please obey the law and use the Albertyn entrance until matters can be resolved.

## OBSTRUCTIVE ADVERTISING BINS



## NO ENTRY AT VORNA VALLEY SHOPPING CENTRE



## Illegal street signage

The ongoing battle to remove illegal street signage has become a nightmare. As soon as they have been taken down, more are put up again. We urge businesses putting up signs to read the bylaws first before putting up signs on our streets. Don't stalk the people taking them down and taking them away to JMPD but rather adhere to the bylaws. The VVRA spends many hours taking them down and collecting them to be sent to JMPD and you are wasting your time and money as well as ours.

## Message from the Sector Policing Forum for Sector 2

The CPF is working actively on various projects involving security companies in our area. Many security companies are running campaigns that include increased visibility, domestic worker education, domestic worker/gardener background checks and additional security measures.

One such campaign is a Campaign called "Cry Wolf" which focusses on prioritising responses to residents who responsibly manage their alarm activations. This priority is only applied if multiple resident alarms are activated at the same time. 5 responses a month are considered as reasonable, thereafter a resident is flagged as "Cry Wolf"

For this reason residents are encouraged to ensure their false alarm reasons are limited and attended to (Faulty sensors & cabling, irresponsible management etc). It is also in the interest of all residents not to have repeated false alarms that may delay response to a property where there is a genuine emergency. This could be YOU having an emergency and response being delayed because someone else has not cancelled a false alarm.

This month has seen a very positive decline in Burglaries, Robberies and Theft out of Motor vehicles. We thank residents for taking steps to secure themselves by means of updated security systems, awareness through the VV Whats App group and getting to know their neighbours.

Sadly there has been a significant increase in Hijackings & attempted hijackings. Armed robberies are still happening at a consistent rate. We urge residents not to be complacent and remain vigilant at all times. Do research on suggested ways to respond in the event of hijackings or robberies, and be safe!

To be added on the Whats App Alert group please email your full names & full address and cell number to [info@vvra.co.za](mailto:info@vvra.co.za)

Please follow our CPF on facebook (Midrand Community Police Forum)

We urge residents to familiarise themselves with the load shedding schedules, so that when this occurs not to assume it is related to load shedding. The importance of ensuring your alarm system and fence has sufficient back up battery supply is essential. A standard battery usually supplies up to 2 hours back-up, which is not enough to sustain the system for an average 4 hour load shedding.

## Christmas in July

The VVRA has decided not to do a Christmas in July due to lack of response from residents.

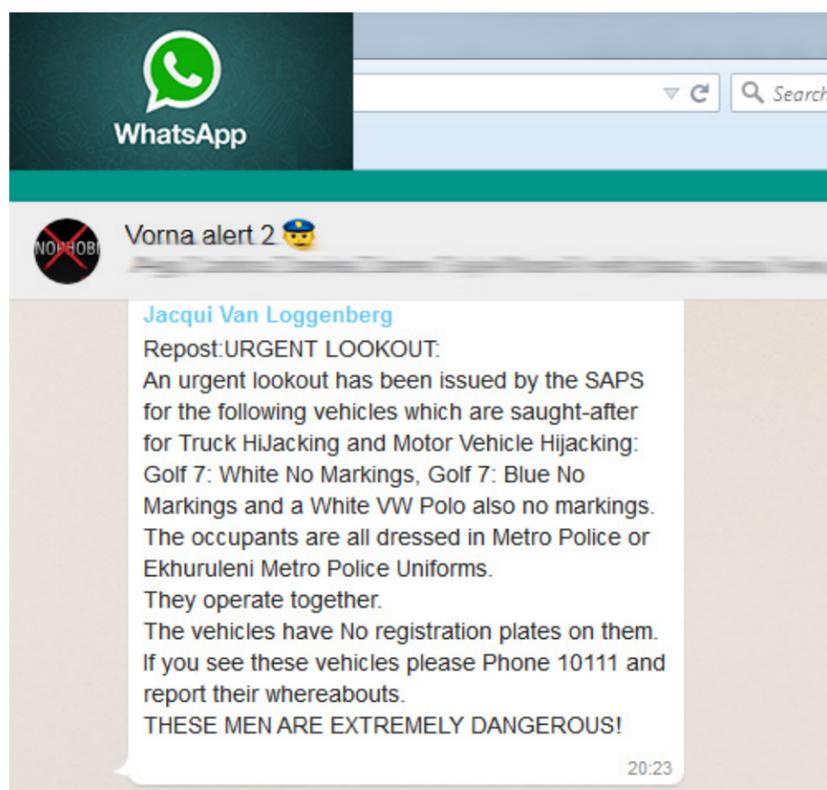
## ILLEGAL SIGNAGE



## SECTOR 2 POLICING FORUM



[Link to Midrand Community Police Forum on Facebook](#)



**Pavements and Verges:**

If you need a skip to remove building rubble or cut down trees etc. please contact:

Abigail Muguto  
GM: Bulk Commercial

Location: Waterval Depot ( 2 Albert Street ,  
Albertville)  
Tel: 087 357 1499  
Switchboard: +27 (0) 11 712 5200  
Cell: +27 (0) 83 261 9886  
E-Mail: abigailmuguto@pikitup.co.za

The cost is R1750.19 per lift

**CCTV Cameras**

We are happy to say that Tactical Reaction Services have kept their word and have install some CCTV Cameras to monitor crime in Vorna Valley. A big thank you to Renato of TRS for taking the initiative with this project.

**PIKITUP BULK WASTE REMOVAL SKIPS**



**TRS CCTV CAMERAS GO UP IN VORNA VALLEY**



**"GHOST COMPLEX ON KOKKEWIET"**

**"Ghost complex on Kokkewiet"**

Building has once again come to a halt and the VVRA is waiting for further information regarding this matter from councillor James. Pikitup are trying to resolve the issue of building rubble dumped on the pavements of Greig and Anton Hartman by the builders of this unfinished complex.



**TELKOM REMOVES OLD WOODEN POLES**

**Telkom**

Residents complained about old wooden Telkom poles that aren't in use and Sammy Motloung of Telkom was most helpful to have them removed immediately. A big thank you to Telkom.

If you know of any other unused wooden Telkom poles that you would like to have removed, please email info@vvra.co.za with details.



**Fibre to home**

The VVRA and some residents of Vorna Valley are looking into ways to bring fibre to our homes. Many of you indicated an interest for this and we will keep you up to date as soon as we have more information. Any questions regarding this can be sent to infrastructure@vvra.co.za.

## Letter From Marlon Nair

"Over the past month concerned residents in Vorna Valley have been raising queries about Internet speed in our community. A few residents have taken it upon themselves to start a campaign to provide the community with better Internet access. We have also partnered with the Vorna Valley residents association and are making good progress towards a provider for the entire community. We have met with the following parties to date

1. Neotel
2. Telkom
3. Kiklo - Greencom representative

While there are lots of options, it is clear that volume of subscribers is the key to success for Vorna Valley.

Therefore our request to you, is to inform as many interested residents as you can and request them to provide us with email, telephonic and physical location details, so that we may progress our initiative.

The concerned residents in partnership with Vorna Valley residents association will be identifying a strategy and this will be communicated to all within Vorna Valley very shortly. Should there be any queries, please do not hesitate to contact me directly."

Thank you

Marlon Nair  
082 337 8086

## Our Sponsors

Once again a big thank you to our regular monthly sponsors:

Wendy Redl from Harcourts Residential Properties  
Platinum Residential  
Mark McDonald of Leogem Properties  
Danny Maduray of Ria Sebetsa  
Midway Homes

They each sponsor a day a week for our weekly cleaner.

The Vorna Valley Shopping Centre also pays our cleaner to help keep the pavements of the shopping centre clean and tidy.

Thank you to Heavens Kitchen for supplying one of our cleaners with lunch, and Midway Mica who allow us to use their bolt cutter and sponsor some of the broken locks for the Vlei gates.

And last but not least, Veggie Divine Foods sponsored a replacement gate for the Vlei and The Swiss Country Club for allowing the VVRA to have their meeting and AGM's there.

Our cleaners pick up litter, cut grass where possible, tend to the gardens and takes down illegal signage.

If there are any other companies that would be willing to sponsor a cleaner, please email [info@vvra.co.za](mailto:info@vvra.co.za).

## Website and Facebook page

Please remember to go like our Vorna Valley Residents Association (VVRA) facebook page or Twitter @valleyvorna. Here we post news and happenings continuously to keep you inform. Also visit and register on our website [www.vvra.co.za](http://www.vvra.co.za) where you can log an incident once you have reported it to council. Please add your ref. no when logging an incident so that the VVRA and follow up with council. You will also find the current load shedding schedule on our website.

That's all for now... and remember, "If you see something, Say something"!

Best Regards

The Vorna Valley Residents Association



Vorna Valley Shopping Centre  
Albertyn Road  
Vorna Valley, Midrand  
011 805 3346



Lindsay Steinhobel  
Estate Agent  
Cell:084 669 0148

**QUICK LOG GUIDE**



**SAPS - Midrand**

011-347-1600 - Station  
SAPS Sector 2 - 071-675-6110  
SAPS Sector 2 - 071-675-6111  
Police Emergency - 10111



**Midrand Fire Department  
and Ambulance**

011-375-5911  
10177



**Joburg Water**

011 375 5555  
customerserviceemails@jwater.co.za

SMS LINE 082 653 2143  
Tip-offs Anonymous  
0800 00 25 87  
SMS 32840  
\*sms charged at R1.50 per sms  
anticorruption@tip-offs.com



**City Power**

011 375 5555  
0860JOBURG - OPTION 2  
<http://citypower.mobi>  
[www.citypower.co.za](http://www.citypower.co.za) and click "Fault Reporting"



**Joburg Road Agency**

0860JOBURG - OPTION 5  
011-298-5001  
hotline@jra.org.za

Find&Fix Mobile App  
<http://www.jra.org.za/index.php/find-and-fix-mobile-app>



**Pikitup**

0860 JOBURG /0860 56 28 74  
011-375-5555  
Info@pikitup.co.za

Joburgconnect@joburg.org.za



**City Parks**

0860JOBURG - OPTION 0  
011-712-6600  
Environmental Crimes and Incidents  
Hotline on 0800 205 005



**Joburg Metro Police Department**

011-375-5911  
10177  
ANTI-FRAUD HOTLINE  
0800 002 587